

Visitor's comments and suggestions

Name.....

Position.....Place of work.....

Telephone.....Telefax.....

1. Location, Date, and Time of visit

Room number/floor.....

Date.....Time.....

2. Please fill your comments on this visit.

2.1 Usefulness and satisfaction ☐ Good ☐ Fair ☐ Poor

2.2 Quality of hospitality ☐ Good ☐ Fair ☐ Poor

2.3 What would you like us to improve?

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2.4 Will you come to visit us again? ☐ Yes, if possible ☐ No

If "Yes", what will you be interested in? (Please specify)

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2.5 Other suggestions for improvements

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(.....)

Visitor

Officer Use Only Ref. of the visit..... Result..... (.....)	QM Use Only ☐ Acknowledged ☐ Comments..... ☐ Procedure for improvement (.....) Quality Manager
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